



Privacy Policy

NICE Ventures SL (NICE) takes the responsibility to respect and protect your privacy and look after your personal data. In this Privacy Policy is explained what personal data is collected, how your personal data is used, reasons possibly needed to disclose your personal data to others and how your personal data is stored securely.

Please note that NICE Ventures SL may be both data controller and data processor for your personal data under certain circumstances.

What is NICE Ventures SL?

NICE Ventures SL is a Travel Agency for corporate groups visiting Ibiza, based on Ibiza with correspondence address at Apartado Correos 337, 07815 Sant Miquel de Balansat, Ibiza, Balearic Islands, Spain.

How the law protects you

Data protection laws state that NICE Ventures SL is only able to process personal data if there are valid reasons to do so. The basis for processing your personal data includes your consent (by requesting information or our services), coming to an agreement of the requested services, to enable billing and remittance, and to contact you for customer service purposes.

How does NICE Ventures SL collect personal data from you?

We receive information about you when you visit the website, www.ibizaorganice.com, complete our online contact form, if you contact us by phone, email, or otherwise in respect to any of the NICE services.

If you provide NICE Ventures SL with personal data about a third party (for example when confirming services with NICE Ventures SL on behalf of your client), you warrant that you have obtained the express consent from this third party for the disclosure and use of their personal data.



What type of data is collected from you?

The personal data collected from you may include your name, address, email address, phone numbers, ID details and IP address.

NICE Ventures SL may also keep details of your visits to our website and your queries and correspondence will be saved, in the event you contact us in the future.

How is your data stored?

NICE Ventures SL is obliged to store your data in a register, which can at any time be accessed, modified or -on clients' request- deleted.

All information you provide to us is stored on secured computers and in a secured business cloud. By providing your data you agree to this storage. NICE Ventures SL will ensure that reasonable steps are taken to protect your data in accordance with this privacy notice.

As the transmission of information via the internet is not completely secure, the security of your data transmitted to our site is not guaranteed and any transmission is at your own risk. NICE Ventures SL will use strict procedures and security features to try to prevent unauthorised access.

How is your data used?

NICE Ventures SL uses information about you in the following ways:

- To process requests that you have submitted to NICE
- To provide you with services
- To comply with contractual obligations NICE has with you
- To help identify you and any accounts you hold with NICE
- To enable NICE to review, develop and improve the website and services
- To provide customer care, including responding to your requests if you contact NICE with a query
- To administer accounts, process payments and keep track of billing and payments



- To detect fraud and to make sure what you have communicated is correct
- To carry out marketing and statistical analysis
- To review job applications
- To notify you about changes to the NICE website and services
- Legal requirements by Spanish Authorities
- To provide you with information about services that you request from NICE or which may interest you, where you have consented to be contacted for such purposes
- To inform you of service and price changes

Retention periods

We will keep your personal data for the duration of the period you are a client of NICE Ventures SL. We shall retain your data only for as long as necessary in accordance with applicable laws.

On the closure of your account, we may keep your data for up to 7 years after you have used the NICE services. NICE Ventures SL may not be able to delete your data before this time due to legal and/or accountancy obligations. NICE may also keep it for research or statistical purposes. Your personal data shall only be used for these purposes stated herein.

Who has access to your personal data?

Only the employees of NICE Ventures SL have access to your personal data. Your data is processed for administration, billing, support and the provision of services. Additionally, to provide user (client) and connection details for the service.

NICE Ventures SL works closely with a number of third parties (suppliers). These third parties may collect information about you including name, address, email address, phone numbers, ID details. Only for the purpose for the provision of services on the behalf of NICE Ventures SL.



For the avoidance of doubt, NICE Ventures SL does not and never shall sell your personal data to third parties for marketing or advertising purposes.

Your rights

You have the right to object to the above mentioned use of your personal data, or ask to delete, remove or stop using it if there is no need for NICE to keep it. This is known as your right to be forgotten. There are legal and accountancy reasons why your data needs to be saved, but please do inform NICE if you think your personal data are retained or used incorrectly.

In preventing the use or processing of your personal data, it may delay or prevent NICE from fulfilling the contractual obligations to you. It may also mean that NICE is unable to provide its services or process the cancellation of your service.

You can view, edit or delete your personal data by sending an email to nice@ibizaorganice.com.

You have the right to ask your personal data is not processed for marketing purposes. If you choose not to receive marketing communications from NICE, you will have the choice not to choose these by sending an email to nice@ibizaorganice.com.

You can change your marketing preferences at any time by emailing nice@ibizaorganice.com.

Accessing and updating your data

You have the right to access the information NICE holds about you. Please email your requests to nice@ibizaorganice.com so that this information can be obtained for you.

Use of cookies

The NICE Ventures SL website doesn't use or contain cookies.



Links to other sites

NICE Ventures SL may provide links to third-party sites. Since we do not control these other websites, you are encouraged to review the privacy policies of these third-party sites if you decide to visit these. Any information that is supplied on these sites will not be within the NICE control and NICE cannot be responsible for the privacy policies and practices of these.

Liability

NICE Ventures SL agrees to take reasonable measures to protect your data in accordance with applicable laws.

Data Breaches

In the event of a data breach, NICE Ventures SL shall ensure that the obligations under applicable data protection laws are complied with where necessary.

Changes

NICE Ventures SL must advise that this policy is subject to change, so please check our website on a regular basis for any further changes.

Contact us

Please e-mail any questions or comments you have about privacy to nice@ibizaorganice.com.